

Cabrio Rear Window Installation Tool

Vehicle Type: **911 Carrera Cabriolet Model Year 1995 - on**

Information: The purpose of this information is to clarify shipping and handling procedures concerning the Cabriolet window tool, part number **PNA 721 038** supplied on a loaner basis by the Technical Service Department of Porsche Cars North America Inc.

Requesting the Tool

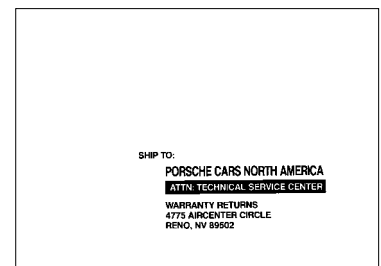
- Phone Technical Services at **1 (770) 290-3645** to request the tool.
- **Please give at least a 2 week notice before the tool is actually needed.** Coordination between your Parts and Service Department, and service appointment personnel is necessary. This time frame is usually necessary to locate a loaner window tool. The tool will be shipped to you free of charge.

Use of the Tool

- Try not to damage the tool during use. Report immediately to Technical Services any damages the tool may have from use or shipping.
- Use the tool as soon as possible. **If there is going to be a delay of more than a week, please inform Technical Services of the delay.**
- If you wish to purchase a tool for use in your dealership, it can be ordered through the Parts Department under part number, **PNA 721 038**.

Returning the Tool (Shipping)

- When finished with the Cabrio window tool, contact Technical Services at **1 (770) 290-3645**. You will be instructed where to send the tool. **Do not ship the tool until you have called** and spoken with Technical Services.
- **All shipments of the Cabrio window tool should be done by Federal Express or an equivalent.** The shipping charges will be a sublet charge to the vehicle that was repaired.
- **If the tool is being returned to Technical Services Center, attach a "Warranty Returns" label to the shipping carton.** This will ensure the tool is received by the proper personnel.



Important Notice: Porsche Cars N.A Technical Bulletins are intended for use by professional technicians, not a "Do-it-yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Special tools may be required to perform certain operations identified in these bulletins. Use of tools and procedures other than those recommended in these bulletins may be detrimental to the safe operation of your vehicle. Properly trained technicians have the equipment, tools, safety instructions and know-how to do a job properly and safely. If a condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your Porsche Dealer for information on whether your vehicle may benefit from the information. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify correct part numbers.

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Dealership	Service Manager _____	Shop Foreman _____	Service Technician _____	_____	_____	_____	_____
Distribution	Asst. Manager _____	Warranty Admin. _____	Service Technician _____	_____	_____	_____	_____
Routing							

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